LEWA-BORANA LANDSCAPE LOISABA CONSERVANCY

TRAVEL POST COVID-19

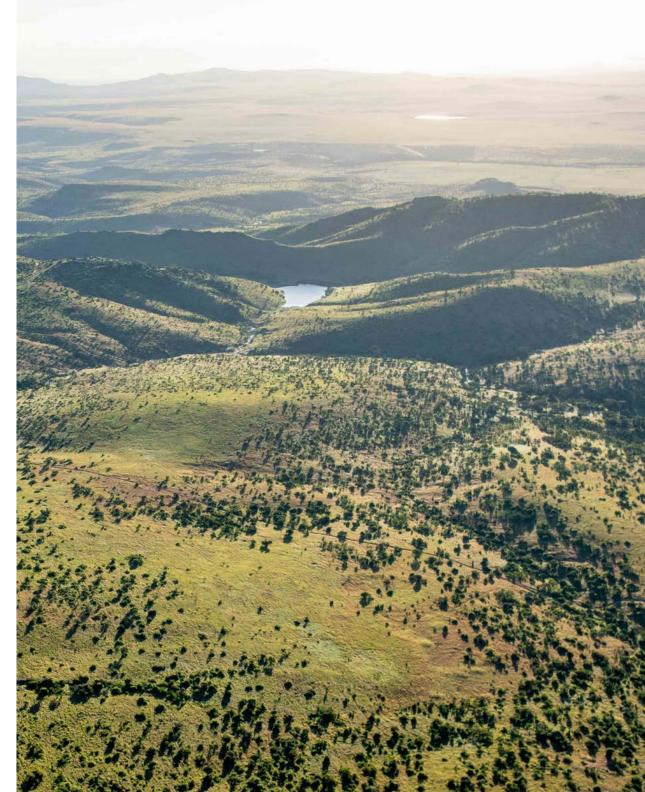
NATURE NEVER STOPS

As the world came to a standstill earlier this year nature has taken this time to heal and rejuvenate.

The wildlife population on the Lewa-Borana Landscape and Loisaba Conservancy is becoming year on year more extraordinary and more diverse. The Laikipia Ewaso Eco System holds the highest diversity of large mammal species of any site of its size in the world.

These areas of biodiversity and of great importance to the wellbeing of our planet. A significant part of overall conservation funding is generated by tourism and we hope that the guidelines in the following document will help to encourage guests to return in a post-COVID era.

Conservation must continue, and can do so with your help.





HEALTH & SAFETY

Being in this wild, spacious environment and close to the natural world will transport you to a place of calm and hope.

With the ever present COVID threat, the lodges of the Lewa-Borana landscape and Loisaba Conservancy are working together in order to put stringent measures in place. When you visit your only concern will be to immerse yourself into the magic that is northern Kenya.

All properties on Lewa-Borana and Loisaba will enforce requisite social distancing protocols as well as health protocols as set by the Kenyan Government and the WHO.

We will ensure that as soon as you step foot on these conservation areas, you will be provided with the essential hygiene products to maintain a COVID-safe environment.

The following set of protocols and regulations are what we, as a landscape, have agreed to uphold to ensure a safe and relaxing experience.

We insist that all visitors to the Lewa-Borana Landscape and Loisaba Conservancy have <u>full AMREF cover</u> or other adequate cover which allows for medical evacuation.

ON ARRIVAL

ON THE CONSERVANCY

- All individuals will have their temperature taken and will be expected to provide contact and identification details.
- All individuals will be required to wash & sanitise their hands.
- All high touch handles on luggage will be sanitised.

AT THE LODGE

- We will not shake your hand, but will offer you a warm welcome.
- You will be required to wash & sanitise your hands.
- Unless you have pre-signed any arrival documents please ensure you do so with your own or a freshly sanitised pen.

VEHICLES

- Each group will have exclusive use of a vehicle.
- If individual guests are required to share, this will be in line with the government protocol: half the capacity of the vehicle, allowing for social distancing.
- Vehicles are washed with soap and water at regular intervals throughout the day.
- All vehicle high touch surfaces will be sanitised before and after use.
- Hand sanitiser will be available in the vehicles for guest use.
- The guide will be wearing a mask.





AT THE LODGE

STAFF

- All front of house staff live on site, working monthly or 6 week periods.
- All staff temperatures are monitored daily.
- Any member of staff with an elevated temperature, or displaying COVID like symptoms will be isolated and brought to the nearest medical facility.
- All staff receive regular, repeated COVID training on hygiene and preventative measures.
- The staff canteen and kitchen follow the same hygiene and service protocols as the guest kitchen.

COMMUNAL AREAS

- All communal areas are thoroughly cleaned at regular interval thoughout the day.
- All high touch surfaces are sanitised frequently throughout the day.
- Seating is spaced such that groups can congregate in separate areas, with at least 2m between them.
- All service staff will wear masks and gloves, and maintain a 2m distance during service.

DINING EXPERIENCE

- All food is prepared by certified food handlers in a thoroughly cleaned kitchen, or is prepared en-plein air in a hygienic setting.
- All food will be served plated by food handlers, or will be presented for your own personal service.
- Only food handling staff are permitted to enter the kitchen, ensuring it is a safe and clean environment.
- Each group will dine individually and be spaced at least 2m apart.
- All high touch surfaces are sanitised before and after each use.

IN YOUR ROOM

- Each room is thoroughly cleaned and disinfected before arrival.
- All high touch surfaces are sanitised at regular intervals.
- Sanitiser is available in the room.
- Your room will be sanitised twice a day.

Please notify the lodge if you DO NOT wish to have room cleaning service during your stay.



THE LODGES

BORANA CONSERVANCY

<u>Arijiju</u> <u>Borana Lodge</u> <u>Laragai House</u> <u>Lengishu</u> Sirai House

LEWA WILDLIFE CONSERVANCY

KIFARU HOUSE LEWA HOUSE LEWA SAFARI CAMP LEWA WILDERNESS SIRIKOI LODGE

LOISABA CONSERVANCY

LOISABA LODO SPRINGS LOISABA TENTED CAMP LOISABA STAR BEDS

ADITIONAL INFORMATION

Kenya Ministry of Health - Advice to travellers arriving in Kenya World Health Organisation - COVID-19 Travel Advice United World Tourism Association - COVID-19 Resources AMREF flying doctors cover & further information Kenya Ministry of Tourism and Wildlife - Tourism and Hospitality Healthy, Safety and Hygeine Protocols

Taking part in activities outside of your lodge What if I contract COVID-19 like symptoms when staying at one of the properties?